



# ThermoKare Dealer Service Solutions

Complete Support...wherever and whenever you need it



- *Warranty Plus*
- *Protection Plus*
- *Inspection Plus*



## WarrantyPlus

*Warranty Plus is an extended warranty plan for an additional 2<sup>nd</sup> and/or 3<sup>rd</sup> year on your refrigeration unit.*

*Purchasing a Warranty Plus plan, will guarantee you complete support when needed. The peace of mind and security that comes with Warranty Plus is designed to make your life easier and save you time.*

### **Your benefits**

#### **Technical inspection and maintenance**


Thermo King dealers guarantee you the best level of service from the experts in the field. Simply present your vehicle at an authorized Thermo King dealer and they will carry out the technical inspection and repairs if required.

#### **24/7 Emergency assistance**

You have 24/7 emergency assistance at your disposal, in one of our 300 Thermo King workshops across Europe.



## Your Warranty Plus coverage label

 <b>THERMO KING</b>	<b>DATE IN SERVICE</b>
<b>Warranty Plus</b>	<input type="text"/> <input type="text"/> <input type="text"/>
<b>This unit is covered by a warranty plan (as indicated). Extended Warranty commences 12 months after Date In Service</b>	<input type="checkbox"/> <b>2 YEAR</b>
	<input type="checkbox"/> <b>3 YEAR</b>
<b>Unit s/n</b>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<small>Important notice: It is a requirement to have the unit inspected by an authorised Thermo King Dealer between month 11-13 (and month 23-25 if applicable) to avoid cancellation of the extended warranty plan on your Thermo King unit. To book the annual inspection please call your local Thermo King Dealer.</small>	
TEL.: _____	

### Warranty Plus label

Your unit will be labelled with a Warranty Plus membership sticker, making your life easy. Our Thermo King dealer will immediately recognise your unit as covered by Warranty Plus.

### Practical and personalised

While your refrigeration unit is being inspected and serviced your dealer can offer a choice of optional extras to eliminate multiple service stops.

### Increased residual value and return on your investment

After each service at an authorised Thermo King dealership, your service log will be stamped. An authorised service log can protect the residual value of your equipment at trade-in, meaning your investment in a Warranty Plus plan is a good return on your investment.

- *Technical inspection and maintenance*
- *24/7 Emergency assistance*
- *Practical and personalised*
- *Increased residual value and return on your investment*

**THERMO KING**

## Protection Plus

*Protection Plus is a premium coverage that charges you no extra cost during the warranty period for callouts or overtime for incidents that occur outside of normal operating hours.*

*With Protection Plus you can be sure to meet the daily challenges of the transport industry and higher customer demands.*

### Your benefits

#### **Premium coverage during Warranty period**

Unexpected costs for callout and overtime, which are not included in the standard warranty conditions, are covered through Protection Plus.


Simply present your vehicle at an authorized Thermo King dealer who will provide you with the best level of expert support, day or night, without the surprise of extra costs.

#### **Practical and personalised**

While your refrigeration unit is being inspected and serviced, your dealer can offer a choice of optional extras to eliminate multiple service stops. You can also opt to have travel, an annual inspection or a full maintenance included.



## Your Protection Plus coverage label


 <b>THERMO KING</b>	<b>DATE IN SERVICE</b>
<b>Protection Plus</b>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<b>This unit has premium coverage during the warranty period.</b>	<input type="checkbox"/> TRAVEL inclusive
	<input type="checkbox"/> ANNUAL INSPECTION inclusive
	<input type="checkbox"/> FULL MAINTENANCE inclusive
<b>Unit s/n</b>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<small>Important notice: Overtime, callout and selected options during the warranty period are reimbursable through Thermo King Total Kare. To book the annual inspection please call your local Thermo King Dealer.</small>	
TEL: _____	

### Protection Plus label

Your unit will be labelled with a Protection Plus membership sticker, making your life easy. Our Thermo King dealer will immediately recognise your unit as covered by Protection Plus.

### 24/7 Emergency assistance

You have 24/7 emergency assistance at your disposal, in one of our 300 Thermo King workshops across Europe.

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- Premium coverage during warranty period
  - Practical and personalised
  - 24/7 Emergency assistance

## Inspection Plus

*Inspection Plus offers inspections of your unit at regular intervals by your local Thermo King dealer, making sure it remains in excellent condition.*

*With Inspection Plus you can count on having your equipment fully operational at all times.*

### **Your benefits**

#### **Regular inspections**


Performing inspections on a regular basis will guarantee maximum performance and availability, and it reduces possible failures at unexpected moments.

#### **Practical and personalised**

While your refrigeration unit is being inspected, your dealer can offer a choice of optional extras. Furthermore, you can opt to have these inspections carried out on-site.



## Your Inspection Plus coverage label

	<b>DATE IN SERVICE</b>
<b>Inspection Plus</b>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<b>This unit is inspected at regular intervals by a Thermo King dealer.</b>	<input type="checkbox"/> Inspection on-site
	<input type="checkbox"/> ANNUAL INSPECTION inclusive
<b>Unit s/n</b>	<input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/> <input type="text"/>
<small>Important notice: The regular inspections are reimbursable through Thermo King Total Kare. To book the inspection please call your local Thermo King Dealer.</small>	
TEL: _____	

## Inspection Plus label

Your unit will be labelled with an Inspection Plus membership sticker, making your life easy. Our Thermo King dealer will see at a glance that your unit is covered by Inspection Plus.



- Regular inspections
- Maximum performance of units
- Practical and personalised



**THERMO KING**

**ThermoKare**

The Thermo Kare range of dealer service products provides you with the peace of mind and security you need to make your life in the transportation business easier and to save you time. Thermo King dealers can guarantee you the best level of service from experts in the field.

The Thermo Kare service product portfolio is exclusively available and managed by your local Thermo King dealer.

For further information please contact:



Ingersoll Rand (NYSE:IR) is a world leader in creating and sustaining safe, comfortable and efficient environments in commercial, residential and industrial markets. Our people and our family of brands— including Club Car®, Hussmann®, Ingersoll Rand®, Schlage®, Thermo King® and Trane®—work together to enhance the quality and comfort of air in homes and buildings, transport and protect food and perishables, secure homes and commercial properties, and increase industrial productivity and efficiency. We are a \$13 billion global business committed to sustainable business practices within our company and for our customers.

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